

**Trend of annual disposal of complaints**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **SN** | **Year** | **Carried forward**  **from previous year** | **Received during the year** | **Resolved**  **during the year** | **Pending at**  **the end of the year** |
| **1** | **2017-18** | **NIL** | **NIL** | **NIL** | **NIL** |
| **2** | **2018-19** | **NIL** | **NIL** | **NIL** | **NIL** |
| **3** | **2019-20** | **NIL** | **NIL** | **NIL** | **NIL** |
| **4** | **2020-21** | **NIL** | **NIL** | **NIL** | **NIL** |
| **5** | **2021-22 (upto Feb 2022)** | **NIL** | **NIL** | **NIL** | **NIL** |
|  | **Grand Total** | **NIL** | **NIL** | **NIL** | **NIL** |